



QUALITY POLICY

The Management of REXITE believes that implementing a Quality Management System will result in an overall improvement in business management and present an important opportunity for growing the organisation, the processes, products and services, thus contributing to establishing relationships of mutual respect and trust with its customers, suppliers, employees and the business partners involved.

In line with the aims and needs of the company and in accordance with the general policy, the Management of REXITE has defined the following Quality Policy:

- ✓ Maintain and further improve the image of the company at an international level;
- ✓ Improve the quality of the products and service in a continuous and systematic manner;
- ✓ Improve customer satisfaction;
- ✓ Satisfy the mandatory requirements;
- ✓ Gradually expand the product range;
- ✓ Update the Quality objectives to improve the effectiveness of the Quality management system;
- ✓ Continuously improve with the effectiveness of the Quality System;
- ✓ Expand company efficiency by using "Lean Production" techniques;
- ✓ Involve suppliers in the quality of the product;
- ✓ Disseminate the culture of Quality and, in particular, the Quality Policy amongst all employees;
- ✓ Focus on staff training and development;
- ✓ Improve communication through continuous updates of the company website.

The Quality Policy and objectives are spread within the company through meetings, the distribution of documentation, in-house courses, etc.

The function managers and the Quality Manager shall ensure the Quality Policy and established objectives are understood.

The Quality Policy is periodically reviewed in order to ascertain its continued suitability and is thus updated according to the assessment undertaken.

The Quality Manager, with the collaboration of the Management in ensuring the support of the established policy, is coordinating all the operational activities for achieving the Quality objectives.

Cusago, 02.01.2018

The Management